

Eligibility

Xperitas Programs are open to elementary, middle, and high school students and teachers. Parents and guardians are eligible to travel with their student(s) on elementary programs. Group Leaders on all Xperitas programs must be at least 22 years of age at the time of travel. For language immersion programs, all student travelers must have completed or be enrolled in a Level II language course at the time of travel. Students must meet school and group leader academic/behavioral requirements for travel.

Conduct/Participant Agreement

Xperitas expects travelers to conduct themselves in a respectful manner while on the program. Travelers and parents (if applicable) are instructed to discuss and sign the Code of Conduct for their program prior to departure.

Travel Documents

Obtaining the necessary travel documents is the sole responsibility of the participant. Xperitas assumes no responsibility for any situation or cost arising from missing or improper documentation.

Insurance Information

Limited insurance for minor illness or accidents and trip cancellation insurance for medical reasons is provided for all Xperitas travel participants. Participants will receive instructions to print their insurance cards prior to departure. Note: Pre-existing conditions and pregnancy are not covered, and mental illness is not covered for medical expenses incurred in-country. Xperitas recommends that each traveler's own comprehensive medical insurance be up to date and include coverage for the destination country. Additional insurance may also be purchased. Coverage details and more information about additional insurance can be found [here](#).

Health Conditions

Participants must disclose any health conditions, medications, medically verified allergies, or dietary restrictions of which Xperitas, the program leader, and/or the host community or host family should be made aware. This includes mental, emotional, and/or social health concerns. In turn, Xperitas will evaluate if participants are able to successfully participate in our language immersion programming and may consult with the custodial parent/guardian to make this determination.

A participant who has a health condition that is so severe it may impact their participation in the program, or an allergy that is so sensitive that they cannot be exposed to the allergen or be around others who are using or eating that item, may not be a good match for our program. The participant's custodial parent/guardian should contact Registration@xperitas.org to discuss this further.

All health conditions, allergies, dietary restrictions, and medications must be self-managed by the participant. A medical professional will not be traveling with groups.

Xperitas reserves the right to cancel a participant who does not disclose a health condition/allergy/dietary restriction, or disability on their application or provide updates of an existing or new diagnosis. Regular cancellation fees will apply.

Privacy Policy

For complete details regarding our GDPR compliance, and the types of information we collect and retain for a period of time, please read our privacy policy [here](#).

Final Price Subject to Change

Final prices are determined by dates, air arrangements, and other program components as confirmed by Xperitas, as well as the total size of the group and number of leaders at the time of final billing. Prices are subject to change due to fluctuations in fuel prices, exchange rates, and airfare costs beyond the control of Xperitas.

Program pricing includes a base program cost plus international airfare. Airfare is arranged by Xperitas and should not be booked independently. The final airfare cost will be based on pricing available at the time tickets are issued, which typically occurs once participant names are finalized and required payments have been received.

Xperitas will email notice of final balance due. For all other payments, please refer to the payment schedule on Xperitas' webpage.

Accepted Payment Methods

Participants can pay by credit card, debit card, ACH, or check. When making payments by credit or debit card, there is a 2.9% fee applied to each payment transaction. Make checks payable to "Xperitas" and write the participant's full name, school, and destination country on each payment. Xperitas cannot accept postdated checks. All postdated checks will be returned immediately.

Late Registration for Xperitas Programs

Based on availability, participants may register after the program enrollment deadline. There is a \$40 fee and there may be an increase in airline costs (if applicable) associated with late enrollment. Participants who register after additional payments are due for the program must include these payments at the time of registration. Xperitas may require late registration deposits to be paid in the form of a cashier's check.

Late & Missing Payments

Payments postmarked after the payment deadline will incur a \$40 fee. Xperitas reserves the right to cancel individual participants whose scheduled payment-past due. Published cancellation fees will apply.

Re-enrollment

Based on availability, cancelled participants may re-enroll by submitting any missing payments, plus a \$40 fee and any changes in airline costs, if applicable.

Late & Incomplete Family Stay Application

For language immersion programs with a family stay, family stay applications that are submitted late or incomplete will incur a \$40 penalty. Deadlines for submission can be found the Xperitas' webpage.

Late Passport Submission Fee

Xperitas requires all travelers to submit their passport details and a scanned copy of the photo page of their passport by December 1

for Spring travel and February 1 for Summer travel. Late passport detail submissions will result in a \$40 fee applied to the traveler's account. It is the responsibility of individual participants to secure any other appropriate travel documents.

Any name change including minor spelling corrections may require airline reservations to be canceled and rebooked. Reservations are subject to current availability and pricing at the time of rebooking. Once airline tickets are issued, subsequent name corrections will be subject to an airline rebooking fee which may be as much as the full value of the airline ticket. Xperitas will not be held responsible for the denial of services by a carrier due to any name discrepancy. Name changes must be advised in writing.

Media Release

Media content (photos and videos) obtained during your program may be used in Xperitas marketing materials, including but not limited to, the Xperitas website, social media, brochures, and newsletters. If you do not want a traveler's likeness appearing in Xperitas materials, please contact info@xperitas.org.

Cancellations

Cancellation deadlines and administrative fees can be found on Xperitas' webpage. Allow 4-6 weeks for processing cancellations. Refunds are issued by check to the participant. Credit card refunds will be issued only when a single credit card was used for all payments made.

How to Cancel

Voluntary cancellations must be submitted in writing (an email to cancel@xperitas.org is acceptable) by the participant or participant's parent/guardian directly to Xperitas, clearly indicating the participant's name, travel group or school (if applicable) and destination country. Xperitas cannot accept voluntary cancellations made by phone.

Involuntary cancellations: Xperitas reserves the right to cancel a participant for non-payment or for failure to abide by the standards set by the group leader or school (if applicable).

In both cases the standard cancellation fees will apply.

Change of Group Leader: Xperitas reserves the right to select a qualified replacement for any group leader unable or unwilling to travel. The standard cancellation fees will apply.

Cancellation Insurance

The trip cancellation insurance included in the program price is only for medically related causes affecting the participant or a member of the participant's immediate family.

The maximum coverage amount is applied against incurred loss calculated as of the date Xperitas received the written cancellation. A physician's statement and signature will be required for any medical claim.

Release of Liability

In consideration of acceptance of the participant for participation in the Xperitas program, the undersigned hereby releases Xperitas, its directors, officers, agents and cooperating teachers and schools from any and all liability for any employees (including group leaders), you or the participant may suffer as a result of:

1. Strikes, war, terrorism, weather, sickness, quarantine, or government restrictions or regulations.
2. Any delay, inconvenience or irregularity caused by any vehicle or other means of transportation, or by any failure of other equipment, during the program.
3. Any bodily injury - no matter what the cause.
4. Any damage to property - no matter what the cause.
5. Any financial or other obligation incurred by the undersigned and/or minor participant during the program, including in any country in which the program is conducted.
6. The taking, published or otherwise, of photographs or videos of the undersigned or minor participant, either alone or with others, during the course of the program.

This release does not apply if the loss is caused by Xperitas' willful wrongdoing.

The undersigned indemnifies and holds Xperitas, its directors, officers, employees (including group officers), agents and cooperating teachers and schools harmless from any damages or claims of legal liability, including reasonable attorney's fees and costs of defense, based upon or arising from the conduct of the participant.

Authorization for Action

It is further agreed that Xperitas shall have full authority to take whatever action it deems necessary to safeguard the health, safety, and wellbeing of the participant, including securing medical treatment for the participant, or returning the participant to his/her home for medical treatment. Such authorization for action shall also be extended to the right to terminate participation in a program for failure to abide by standards of the program and/or instruction of his/her group leader before or during the program. In such case the undersigned agrees to bear the cost of all expenses related to the participant's return to their home country and to forfeit all program monies paid.

If the participant is a minor, I give my permission - as his/her parent or legal guardian - for him or her to apply for and participate in the Xperitas program.

Baggage Fees

Airlines may charge \$30-\$60 each way for the first checked bag. Fees vary depending on the airline and destination.

Additional fees based on size, weight and additional pieces of baggage may apply. These fees must be paid by the passenger at check-in. Please check airline websites for the most current baggage fee policies.

Small-group Supplement

Published Program prices are based on a minimum of 10, 15, 18, or 24 participants. Xperitas makes every effort to combine groups to reach the minimum size but cannot guarantee this. If the number of participants does not reach the minimum, a small-group supplement will apply. The amount will depend on the actual number of traveling participants and the itinerary. Optional activities may be arranged by Xperitas for the whole group only. No individual arrangements will be made. Costs for optional activities will be added to program fees at final billing.

Accommodations Policies

If a hotel stay is included in your program, accommodations are based on 3 or 4 students per room. Leader accommodation during the itinerary and family stay (if applicable) are based on two leaders per room. Single room supplements vary by destination and itinerary.

Adult participants may require unique hotel accommodations that incur additional costs. These costs vary by destination and itinerary.

Air Arrangements

For programs in which Xperitas arranges outbound and return flights, participants may change either their outbound or return flight (subject to fare rules and restrictions). Xperitas cannot guarantee that alternate flights are available. Participants will be charged an administrative fee of \$150 for requests postmarked on or before Apr 1 of the calendar year of the program and \$200 for requests postmarked after Apr 1, plus any additional charges made by the airline for the date or routing selected. Each subsequent change request will carry an added \$150 Xperitas service fee.

Participants who change their outbound or return flight and who deviate from the group's itinerary will be responsible for arranging their own transportation to meet the group or return to the airport as well as any additional accommodation as applicable.

The required Alternate Flight Arrangements form may be requested from Xperitas. Participants on Language Immersion Programs are responsible for their own transportation to and from their departure and arrival airports. Xperitas and the group leader(s) cannot be responsible for the participant, and insurance coverage is not in effect, while the participant is traveling separately from the Xperitas group. Some programs may include small-group domestic transportation from a chosen city to the departure or arrival airport including but not limited to a domestic flight. Often the chosen city at the end of the itinerary is some distance from the group's departure airport.

Xperitas is not responsible for penalties incurred for tickets, international or domestic, not issued by Xperitas due to schedule and/or flight changes.

Flight Delays & Cancellations

Due to factors beyond our control, flight delays and cancellations are an inherent risk of travel. It is up to the airline to re-accommodate passengers at no additional cost on the next flight that has available seats. In some instances, the airline may cover the cost of meals, hotels and transportation, otherwise these costs are the responsibility of the passenger/parents. Xperitas or the group leader may temporarily cover the additional costs with the expectation that these costs will be reimbursed by the passenger/parents. Refunds for missed travel components may not be possible.

Travel Itineraries

All activities are to be paid on-site using the entrance fee allowance provided, unless listed in Program Inclusions. The order of itineraries, and all itinerary items, are subject to change based on unforeseen circumstances that may arise prior to or during travel.

Cancellation Due to U.S. State Department Advisory

Xperitas uses the U.S. State Department Travel Advisory system to determine if a region or country is safe for travel. Travel advisory levels range from 1 to 4, with 1 indicating "exercise normal precautions" and 4 indicating "do not travel". Leading up to a group's departure, if the U.S. Department of State elevates the travel advisory level of a region or destination on your itinerary to a level 3 or 4, Xperitas reserves the right to cancel travel to these regions and destinations. This includes travel advisory level changes due to unforeseeable world events, such as terrorism, violence, natural disasters and pandemics.

Cancellations initiated by either Xperitas, the group leader, the school administration or district due to a State Department advisory level change are subject to the cancellation refund schedule found on the Xperitas website. Xperitas will work with group leaders to modify the itinerary/destination, but these changes might result in additional charges. If the program cannot be modified and is cancelled, Xperitas will do everything in its power to work with the airline and other vendors to obtain the greatest refund possible. Please note that the amount of the refund is reduced by any air and land arrangements that we are unable to recover at the time of cancellation and by the administrative fee that covers organizational resources used in the planning of your language/cultural immersion program.

Xperitas provides Core Travel medical and cancellation insurance for every enrolled program participant. This insurance only covers trip cancellation for medical reasons. All travelers who would like trip cancellation insurance for non-medical reasons are encouraged to purchase additional travel insurance independently.

Text Messaging Terms

Xperitas may send recurring SMS messages to teachers and program leaders related to travel logistics, safety, and program support. Message frequency varies by program. Message and data rates may apply. You may opt out at any time by replying STOP. Reply HELP for assistance.

Residents of California: State law requires certain sellers of travel to have a trust account or bond. Xperitas has a bond issued by The Hartford in the amount of \$10,000. Xperitas does not participate in the California Travel Consumer Restitution Fund.